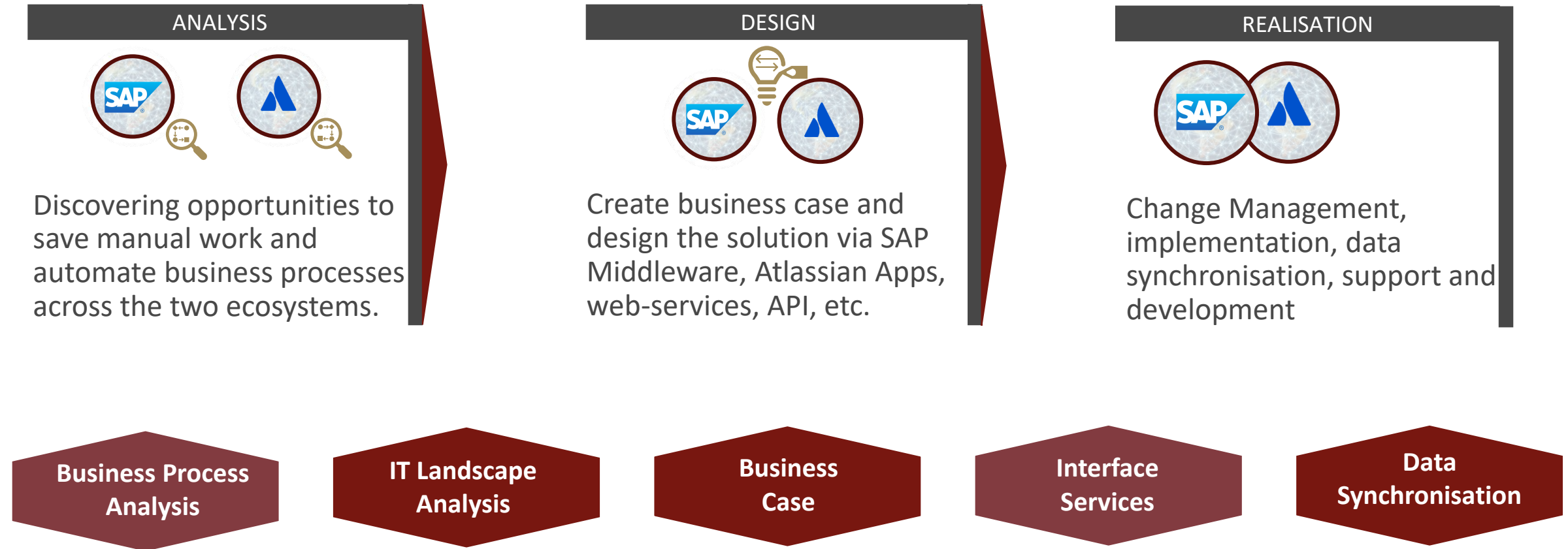


ATLASSIAN PARTNER

Use Cases and Approach

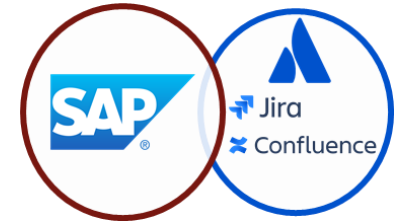
Integration process and services

Our approach to connect both words



Combination of both worlds I

Use cases based on customer requirements and ideas



Purchasing Process



- Approval workflows (4-eye principle) in Jira
- Automatically trigger purchase order in SAP
- Data Archiving in SAP

Onboarding Process



- Assign onboarding sheets, trainings and assets to users in Jira
- Manage assets (phone, laptop, etc.) in SAP

Reporting



- SAP raw-data export
- Store Data in Confluence with pre-defined templates

Measures Management



- Measures in SAP or other QM Tools integrated on Jira Board
- Single Point of Entry for all measures and to-do tasks (workflows)

Project Timesheet Solution



- Project-Members maintain worklogs in Jira Board (assigned projects only)
- End of the period the cost calculation is done
- Automated cost-controlling/ cost-centre allocation

Service Management



- Customer portal for employees for bugs, incidents or questions
- Service Desk in Jira with priorities
- Transport Management in SAP SolMan for change request

Combination of both worlds II

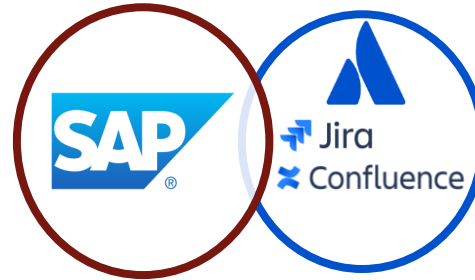
Further ideas how to connect SAP with Atlassian

Customer care

- Knowledge Base in Confluence
- Portal used for FAQs, requests, questions and more
- Customer data in SAP to connect requests

Training Management

- Trainings, rules of procedure
- Document workflows and reviews
- Proof of conducted trainings



Sales process

- Jira for CRM (lead tracking)
- Tickets creation for orders and proposals
- End of sales cycle, create invoicing in SAP FI

Maintenance

- Machines connected to Atlassian Jira Service Management (OpsGenie Tool)
- Errors and downtimes immediately creates tickets
- Mobil devices and task board for tasks
- Purchasing and Reporting in SAP

Internal Control Systems

- GDPR /GoB / PS951
- TAX Compliance (TCMS)
- Compliance

Additional Use Cases

IT General Controls in SAP

Governance-Catalogue

Business Impact Analysis

Auditmanagement

Compliance-Catalogue and
-Management

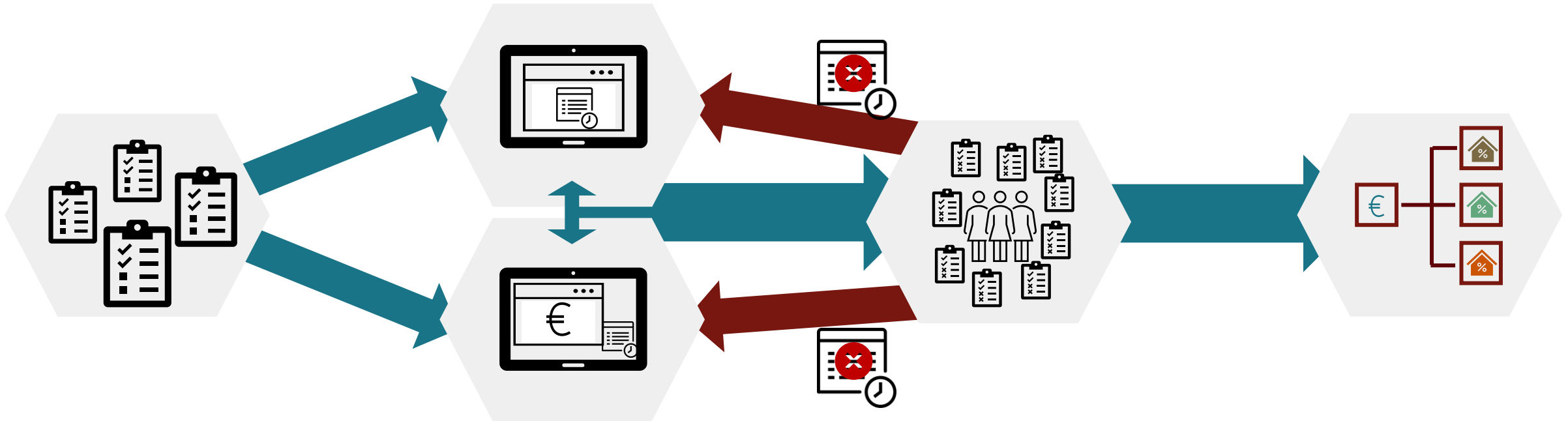
Compliance (Pre-)Audit

Agile (SOX-) Management-Testing

Emergency User Management in SAP

How does a scenario in timesheets look alike?

Multiple systems to cover the whole process...manually



Timesheets are recorded in various platforms, excel file or other sources

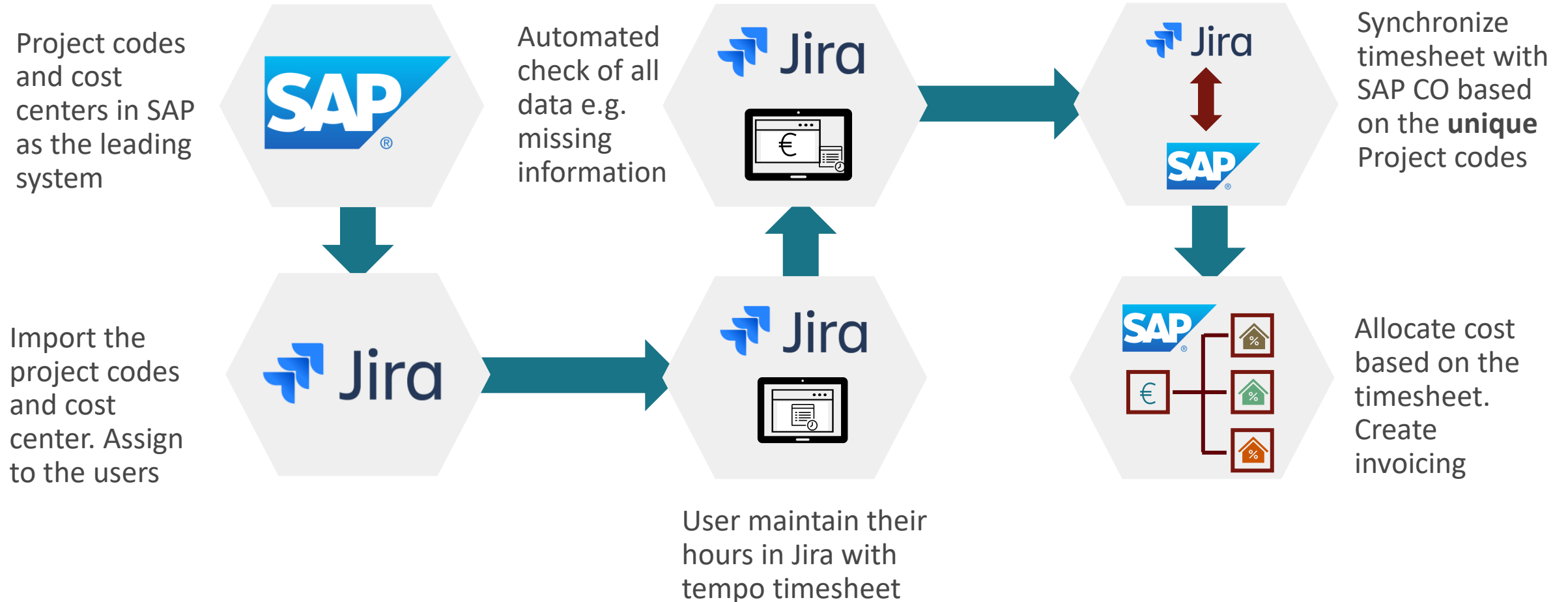
Gather all information on a reliable source

Get approval of project leaders, customer or others and double check with the timesheet

Allocate costs or create invoices

The optimized scenario with Jira and SAP

End-to-End solution for timesheets and controlling



Maintain efforts in Jira with TempoTimesheet

Apply on projects and select the date/period of the work

☒ Log Time

Search issues...

Description

Period ☐

Date* 18/Feb/2021

Worked* 0h

Billable* 0h

Remaining estimate 0h

Teljesítmény Fajta* Please select

Labels Please select

Log Time

Cancel

Search issues...

Recent

Assigned

Favorite

...

☒ LG-7
LC GMBH Atlassian Sales

☒ LG-8
LC GMBH Sales and Management

☒ LG-9
LC GmbH Absence

☒ LG-6
LC GMBH Website

Period ☒ Include non-working days ☐

Date* 18/Feb/2021

End date* 25/Feb/2021

Work per day* 6h

Billable* 6h

Remaining estimate 0h

Teljesítmény Fajta* Remote EUR